



Safe Now. Strong Forever.

Stone House makes a difference in our community by caring for and protecting adult and child survivors of domestic abuse, and helping them rebuild safe, secure, independent lives of purpose and self-fulfillment.

www.stonehouseinc.org

Crisis Intervention Specialist

Job Summary: The Crisis Intervention Specialist provides services directly to victims of domestic violence post a critical incident involving the police department and/or proximal district courts. The focus of the position is to support victims post an assault with consultation and advocacy post interaction with the justice system or health systems. The crisis intervention specialist provides a direct link to supportive services at the Stone House. A key asset to the role is understanding that crisis can be displayed in various behaviors, systems interaction, familial challenges and direct assaults. Stone House is interested in hiring an individual with stress tolerance, commitment to quality service, effective communication, professionalism and a clear understanding of personal boundaries.

Job Duties and Responsibilities:

- This position connects with law enforcement that have responded to domestic violence calls to further connect victims with SH dv support services.
- The position acts as a direct liaison for victim witness advocates to refer participants for additional support once obtaining protection documentation such as non-abuse orders, 209A orders, and restraining orders.
- Crisis intervention advocacy and short-term case management, duties include assisting in case management per discretion of supervisor and caseload.
- Support with navigating structural institutions for legal and healthcare
- Provides physical accompaniment to courthouses, police report filings, DTA, or local hospitals.
- Support the SH program team with safety/risk dv assessments and trainings
- Provide safety planning, identifying options, and problem solving
- Works with participants by phone, email, in face-to-face meetings, safely established.
- Work closely with intake coordinator to track the number of crisis interventions/intakes, and services provided by participant
- Provide participants with a Victim Witness compensation application and aid in its process if client is eligible for assistance
- Make case notes of all steps provided for all participants into Salesforce database
- Work as an active, enthusiastic SH team member
- Support group facilitation of Trauma and Support services, DV and other crisis related groups and/or events
- Attend weekly staff meeting and case review
- Participate in agency-wide and community-wide initiatives, such as awareness campaigns, fundraising and volunteer events.
- Develop and maintain relationships with community partners

- Must be able to communicate thoroughly to other community members about our services, events, and resources offered from Stone House (daily, monthly, quarterly, or even annually)
- Attend community meetings and being a direct resource from Stone House to the HUB Round tables that meet on a weekly basis
- Have a general knowledge of the inner city of Boston and the surrounding towns of Boston based on an expectation of visits to courtrooms around the greater Boston area with our families/clients.
- Must hold a high level of patience and tolerance for the people we serve in our communities and preserve participant confidentiality.
- Must know how to navigate through the courts systems while being knowledgeable about the documentation (plaintiff vs defendant, how to properly fill out an affidavit form, who is the victim witness advocate in the courthouse and how to locate them.)
- Build relationship with DV team and courts within our catchment area through in person visits, emails, and phone.
- Complete other duties as assigned by supervisor to ensure that participants are provided with trauma-informed, professional services in alignment with the mission of Stone House and consistent with ethical, legal, organizational, and funder requirements.

Qualifications:

- Bachelor's Degree or Associates with a minimum of three years relevant experience preferred.
- Bilingual in Spanish and English strongly preferred
- Experience working with trauma survivors strongly preferred
- Experience and knowledge of working with Domestic Violence Victims
- Ability to comprehend legal and medical systems, and to explain it in understandable ways to clients
- Group facilitation experience
- Good interpersonal skills and be able to work independently and as part of a team.

Physical Requirements:

The physical demands described are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Final applicants should be prepared to show proof of valid, complete COVID-19 vaccination status.

Hours: Full-time. At Stone House, this means a 40-hour work week. Daily schedule to be negotiated.

Salary range: Annual salary for this position is \$50,000.00 to \$55,000.00.

Generous Health Insurance and Disability Benefits are available. Stone House provides a 401K retirement plan option.

Reporting Structure: This position reports directly to the Supervisor of Community Programs/ Immigrant Resources who provides oversight and supervision (to include annual performance evaluations).

Diversity and a Commitment to a Quality Workplace.

Stone House is an Affirmative Action and Equal Opportunity Employer. We are committed to fair and impartial treatment in all of our relations with employees, as well as applicants for employment, to recruit, upgrade, train, and promote in all job titles without regard to race, color, gender, gender identity or expression, sexual orientation, religion, age, national origin, disability, marital status, protected veteran status, genetic information or any other legally protected characteristic. In addition, Stone House complies with applicable state and local laws prohibiting discrimination in employment in each jurisdiction in which it maintains facilities. Managers base employment decisions on the principles of Equal Employment Opportunity, including but not limited to decisions concerning recruiting, hiring, upgrading and downgrading, discharge, training, promotions (in all job titles), compensation, benefits, layoffs, returns from layoffs and social and recreational programs. The intention behind our policy is to provide an equal employment opportunity program that will simultaneously serve the requirements of society, the law, sound business practices, and individual dignity. By this program, Stone House wishes to ensure that all employees have the opportunity to make their maximum contribution to Stone House and to their own career goals.