



Stone House makes a difference in our community by caring for and protecting adult and child survivors of domestic abuse, and helping them rebuild safe, secure, independent lives of purpose and self-fulfillment.

www.stonehouseinc.org

Community Crisis Intervention Specialist

Job Summary: The Community Crisis Intervention Specialist provides services directly to victims of domestic violence post a critical incident involving the police department and/or proximal district courts. The focus of the position is to support victims post an assault with consultation and advocacy post interaction with the justice system or health systems. The crisis intervention specialist provides a direct link to supportive services at the Stone House. A key asset to the role is understanding that crisis can be displayed in various behaviors, systems interaction, familial challenges and direct assaults. Stone House is interested in hiring an individual with stress tolerance, commitment to quality service, effective communication, professionalism and a clear understanding of personal boundaries.

Job Duties and Responsibilities:

- This position connects with law enforcement that have responded to domestic violence calls to further connect victims with SH dv support services.
- The position acts as a direct liaison for victim witness advocates to refer clients for additional support once obtaining protection documentation such as non-abuse orders, 209A orders, and restraining orders.
- Crisis intervention advocacy and short term case management
- Support with navigating structural institutions for legal and healthcare
- Provides physical accompaniment to courthouses, police report filings, DTA, or local hospitals.
- Attend weekly HUB meetings as a collaboration with police departments and other agencies to make referrals to SH
- Support the SH community team with safety/risk dv assessments
- Provide safety planning, identifying options, and problem solving
- Works with clients by phone, email, in face to face meetings, safely established.
- Work closely with intake coordinator to track the number of crisis interventions/ intakes, and services provided by participant
- Provide participants with a Victim Witness compensation application and aid in its process if client is eligible for assistance
- Make case notes of all steps provided for all participants into Salesforce database
- Work as an active, enthusiastic SH team member

- Support group facilitation of Trauma and Support services- based on curriculum
- Attend weekly staff meeting and case review
- Participate in agency-wide and community-wide initiatives, such as awareness campaigns, fundraising and volunteer events.
- Develop and maintain relationships with community partners
- Must be able to communicate thoroughly to other community members about our services, events, and resources offered from Stone House (daily, monthly, quarterly, or even annually)
- Attend community meetings and being a direct resource from Stone House to the HUB Round table that meet on a weekly basis
- Have a general knowledge of the inner city of Boston and the surrounding towns of Boston based on an expectation of visits to courtrooms around the greater Boston area with our families/clients.
- Must hold a high level of patience and tolerance for the people we serve in our communities and preserve client confidentiality.
- Lead in group facilitation with appropriate time and experience.
- Should be able to communicate clients/family history with residential and community teams, or any other agency if family is being referred in or out of Stone House agency.
- Must know how to navigate through the courts systems while being knowledgeable about the documentation (plaintiff vs defendant, how to properly fill out an affidavit form, who is the victim witness advocate in the courthouse and how to locate them.)

Qualifications:

- Bachelor's Degree or Associates with a minimum of three years relevant experience preferred.
- Bilingual in Spanish and English strongly preferred
- Experience working with trauma survivors strongly preferred
- Experience and knowledge of working with Domestic Violence Victims
- Ability to comprehend legal and medical systems, and to explain it in understandable ways to clients
- Group facilitation experience
- Good interpersonal skills and be able to work independently and as part of a team.

Physical Requirements:

The physical demands described are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Final applicants should be prepared to show proof of valid, complete COVID-19 vaccination status.

Hours: Full-time. At Stone House, this means a 40-hour work week. Daily schedule to be negotiated.

Salary range: Annual salary for this position is \$45,000.00

Generous Health Insurance and Disability Benefits are available. Stone House also provides a 401K match program for a percentage of employee contributions.

Reporting Structure: This position reports directly to the Supervisor of Community Programs/ Immigrant Resources who provides oversight and supervision (to include annual performance evaluations).

Diversity and a Commitment to a Quality Workplace.

Stone House is an Affirmative Action and Equal Opportunity Employer. We are committed to fair and impartial treatment in all of our relations with employees, as well as applicants for employment, to recruit, upgrade, train, and promote in all job titles without regard to race, color, gender, gender identity or expression, sexual orientation, religion, age, national origin, disability, marital status, protected veteran status, genetic information or any other legally protected characteristic. In addition, Stone House complies with applicable state and local laws prohibiting discrimination in employment in each jurisdiction in which it maintains facilities. Managers base employment decisions on the principles of Equal Employment Opportunity, including but not limited to decisions concerning recruiting, hiring, upgrading and downgrading, discharge, training, promotions (in all job titles), compensation, benefits, layoffs, returns from layoffs and social and recreational programs. The intention behind our policy is to provide an equal employment opportunity program that will simultaneously serve the requirements of society, the law, sound business practices, and individual dignity. By this program, Stone House wishes to ensure that all employees have the opportunity to make their maximum contribution to Stone House and to their own career goals.