



Stone House makes a difference in our community by caring for and protecting adult and child survivors of domestic abuse, and helping them rebuild safe, secure, independent lives of purpose and self-fulfillment.

www.stonehouseinc.org

STONE HOUSE COMMUNITY CRISIS INTERVENTION SPECIALIST

Position Summary:

The Community Crisis Intervention Specialist provides services directly to victims of domestic violence post a critical incident involving the police department and proximal district courts. The focus of the position is to support victims post an assault with consultation and advocacy post interaction with the justice system or health systems. The crisis intervention specialist provides a direct link to supportive services at the Stone House. A key asset to the role is understanding that crisis can be displayed in various behaviors, systems interaction, familial challenges and direct assaults. Stone House is interested in hiring an individual with stress tolerance, commitment to quality service, effective communication, professionalism and a clear understanding of personal boundaries.

Primary Job Duties and Responsibilities:

- This position connects with law enforcement that have responded to domestic violence calls to further connect victims with Stone House support services.
- The position acts as a direct liaison for victim witness advocates to refer clients for additional support once obtaining non-abuse orders.
- Crisis intervention advocacy and short-term case management.
- Support with navigating structural institutions for legal and healthcare.
- Provides physical accompaniment to courthouses, police report filings, DTA, or hospital.
- Support police departments with trainings and case consultations.
- Support Stone House community department with high-risk domestic violence assessments.
- Provide safety planning, identifying options and problem solving.
- Works with clients by phone, email, in face-to-face meetings, safely established.
- Track the number of crisis interventions/intakes, services client is referred, and participated.
- Manage intakes in ETO database.
- Work as an active, enthusiastic team member.
- Back up support group facilitation.
- Attend weekly staff meeting and case review.
- Attend bi-weekly merge meeting.

- Must be able to communicate thoroughly to other community members about our services, events, and resources offered from Stone House (daily, monthly, quarterly, or even annually).
- Attend community meetings and be a direct resource from Stone House to the HUB round table that meet on a weekly basis.
- Have a general knowledge of the inner city of Boston and the surrounding towns of Boston based on many visits to courtrooms around the greater Boston area with our families/clients.
- Must hold a high level of patience and tolerance for the people we serve in our communities.
- Assist or lead in group facilitation with appropriate time and experience.
- Should be able to communicate client/family history with residential and community teams, or any other agency if family is being referred in or out of Stone House agency.
- Must know how to navigate through the courts systems while being knowledgeable about the documentation (plaintiff vs defendant, how to properly fill out an affidavit form, who is the victim witness advocate in the courthouse and how to locate them.)

Qualifications:

- Bachelor's Degree or Associates with a minimum of three years relevant experience preferred.
- Bilingual in Spanish and English required.
- Experience working with trauma survivors strongly preferred.
- Experience and knowledge of working with domestic violence victims.
- Ability to comprehend legal and medical systems, and to explain it in understandable ways to clients.
- Group facilitation experience.
- Good interpersonal skills and be able to work independently and as part of a team.

Diversity and a Commitment to a Quality Workplace.

Stone House is an Affirmative Action and Equal Opportunity Employer. We are committed to fair and impartial treatment in all of our relations with employees, as well as applicants for employment, to recruit, upgrade, train, and promote in all job titles without regard to race, color, gender, gender identity or expression, sexual orientation, religion, age, national origin, disability, marital status, protected veteran status, genetic information or any other legally protected characteristic. In addition, Stone House complies with applicable state and local laws prohibiting discrimination in employment in each jurisdiction in which it maintains facilities. Managers base employment decisions on the principles of Equal Employment Opportunity, including but not limited to decisions concerning recruiting, hiring, upgrading and downgrading, discharge, training, promotions (in all job titles), compensation, benefits, layoffs, returns from layoffs and social and recreational programs. The intention behind our policy is to provide an equal employment opportunity program that will simultaneously serve the requirements of society, the law, sound business practices, and individual dignity. By this program, Stone House wishes to ensure that all employees have the opportunity to make their maximum contribution to Stone House and to their own career goals.